

Duty of Care

Mandatory

Who is this course aimed at?

This course is aimed at anyone who is responsible for caring for vulnerable individuals.

Course Aims

To understand your obligations to Duty of Care

Learning Outcomes

- Know what your duty of care is and with who
- Understand the definitions used in Duty of Care
- Know which legislations relate to Duty of Care and why
- Be aware of your responsibilities and your employers
- Understand the importance of an individual's right to live independently whilst keeping them safe from harm
- Know how to deal with comments and complaints
- Understand that mistakes happen and follow procedure to prevent further mistakes
- Recognise why conflict happens and how to deal with the individual and situation

Course available as

E-Learning

Course Length: 20 Mins

Face to Face

Course Length: 3 Hours

Contact Us

For more information, or to book any of our courses, please contact us on 01706 375578